



PET POLICY

We are happy to welcome your four-legged friends and share some rules for their stay at Residenza Il Colle:

- It is essential to communicate, during the booking process and prior to your arrival, the presence of any pets. The property reserves the right to authorize or not the stay of the pet. Guests will be required a written confirmation to acknowledge the regulations.
- Throughout Residenza Il Colle, in its common indoor and outdoor areas, and transit areas, the use of a leash is always mandatory, regardless of the size or habits of the pet. No pet may be left unleashed on the property.
- The booked room is the only space where the pet can stay without a leash, but utmost attention is required to prevent it from roaming freely.
- One or more contact phone numbers will be required in case there is a need to inform the guest of any problems or disturbances to other present guests.
- The owner or anyone walking the dog is required to pick up, without exception, the waste of their pet.
- The hotel reserves the right not to provide daily cleaning services when the pet is left alone in the room or poses a danger to the staff.
- Without exception, bringing any pet into the pool area or granting them access to it is prohibited.
- If the reservation is canceled due to the guest's non-acceptance of the regulations, the cancellation policy specified in the reservation will be applied.

- It is required that the pet be well-behaved and managed at all times by the owner, ensuring it does not disturb other guests during their stay.
- In the event of damages caused by the presence of the pet in the room or within the premises, or if the room conditions require extraordinary cleaning beyond what is already provided, the guest will be immediately charged the corresponding amount for any repair, replacement, or cleaning services provided by external organizations. The property does not cover costs related to services provided by external companies. In this regard, we request the release of a credit card as a guarantee.
- The owner accepts responsibility for their pet and will not hold Residenza Il Colle, its owners, managers, or employees responsible for any incident or damage caused by their pet. Residenza Il Colle assumes no responsibility or management for pets on the premises, whether the owner is present or not.